

VIPER New Machine Warranty

MACHINE	Metal Castings	Injection Molded Parts	Roto-molded Polyethylene	Motors & Gear Boxes	Vacuum Motors	Wear Items*	Labor*	Warranty Travel Time?*
FANG18C	5 Years	N/A	12 Years	5 Years	5 Years	1 Year	5 Years	N/A
FANG 20/20T/20HD	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	3 Years
FANG 26T/28T/32T	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	3 Years
DRAGON DR2000DC	5 Years	5 Years	N/A	5 Years	N/A	1 Year	5 Years	N/A
VENOM VN1715, VN2015, VN20DS, VN1500	5 Years	5 Years	N/A	5 Years	N/A	1 Year	5 Years	N/A
SHOVELNOSE SN18WD	N/A	5 Years	12 Years	N/A	5 Years	1 Year	5 Years	N/A
WHIPTAIL WT3SPD	N/A	5 Years	N/A	5 Years	N/A	1 Year	5 Years	N/A
SLIDER SL1610SE, SL10BOX	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	N/A
BARRACUDA CUDA2600	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	N/A
WOLF130 SPOTTER	5 Years	5 Years	N/A	5 Years	5 Years	1 Year	5 Years	N/A

BATTERY WARRANTIES FOR FANG AUTOMATIC SCRUBBERS			
MONTHS SINCE PURCHASE	0-12 Mo.	13-24 Mo.	25-36 Mo.
CREDIT PERCENTAGE	100%	66%	33%

- * Warranty labor & travel is reimbursed to Viper authorized distributors only & at reasonable bench rates.
- * Squeegee blades, brushes, and gaskets not included in "wear item" warranty.
- * Warranty periods are for repairs due to manufactures defect only. Neglegence and abuse is not covered under warranty.
- * Wear items are not covered in "warranty travel time".

This warranty is valid on new machines purchased after January 1, 2011.

Please have the following information ready before you call about your warranty.

Viper Machine/Model purchased: _____
 Purchase date: _____
 Serial no.: _____

Warranty and General Information: 866-418-4737
 Technical or Operation Assistance: 616-928-1410